



**Missouri State Highway Patrol  
Research and Development Division**



# **2020 PUBLIC OPINION SURVEY**

## **INFORMATION BRIEF**

**September 23, 2020**

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## ACKNOWLEDGEMENTS

On behalf of the Missouri State Highway Patrol (MSHP) I would like to personally thank all the citizens that participated in the 2020 MSHP Public Opinion Survey. It is our mission to provide a safe environment to everyone who lives in and visits our great state. We also strive to respond promptly and professionally when we are called upon. Your valuable input will assist our efforts and improve our vital service to the community. We are pleased that 2,476 people took part in our survey, which will help us capture the opinions of the public.

Within the forthcoming pages, you will see the results of our public opinion survey. We asked citizens several questions ranging from employee competence to crime victimization. In addition, citizens responded to specific questions pertaining to traffic and crime enforcement. These results will assist our agency with establishing policies and programs to better serve the needs of Missouri citizens and our visitors. We are grateful and humbled when **approximately 93% of respondents rated the MSHP's performance as either excellent or good.**

Finally, we are constantly striving to give the citizens of Missouri and our visitors the best possible service. It is reports such as this that greatly help us achieve our goals. Thank you once again to everyone who participated.

Robert MacKenzie  
Missouri Statistical Analysis Center

## METHODOLOGY

Personnel from the MSHP Research and Development Division, Statistical Analysis Center conducted this study. In 2014, the methodology of the public opinion survey was updated from a mail-in survey form to a web-based survey to increase the response rate. This revision also was an attempt to collect questionnaires from a more representative sample of Missouri residents and was continued in 2017 and 2020.

The 2020 survey was modeled after the 2017 online survey. Because the survey software utilizes managed question branching and required responses, more control over survey responses was achieved than with previously used mail-in questionnaires. Once the design was completed, the interactive questionnaire was posted to a link on the MSHP homepage, which was activated on August 1, 2020. Survey cards were provided to MSHP employees to hand out to the public. The cards displayed the survey web address and posters were also displayed in prominent MSHP locations for public review. Multiple news releases and social media alerts were issued by the MSHP Public Information and Education Division during the month of August, which increased public awareness of the survey. For reference purposes, the questionnaire is contained in Appendix A.

A total of 2,476 survey responses were collected from August 1 to August 31. Although the response rate increased with the use of a web-based survey compared to the mail-in survey, limitations must be considered when interpreting such results. Because the web link was available to all people with access to a computer, there was no control over respondents, thus producing a non-random sample. The 2020 survey relied entirely on voluntary responses from people who may or may not reside in Missouri. Therefore, findings of the survey may not reflect opinions of just Missouri residents.

Survey findings and applicable analysis are provided in the following section. Response statistics are also provided for each question.

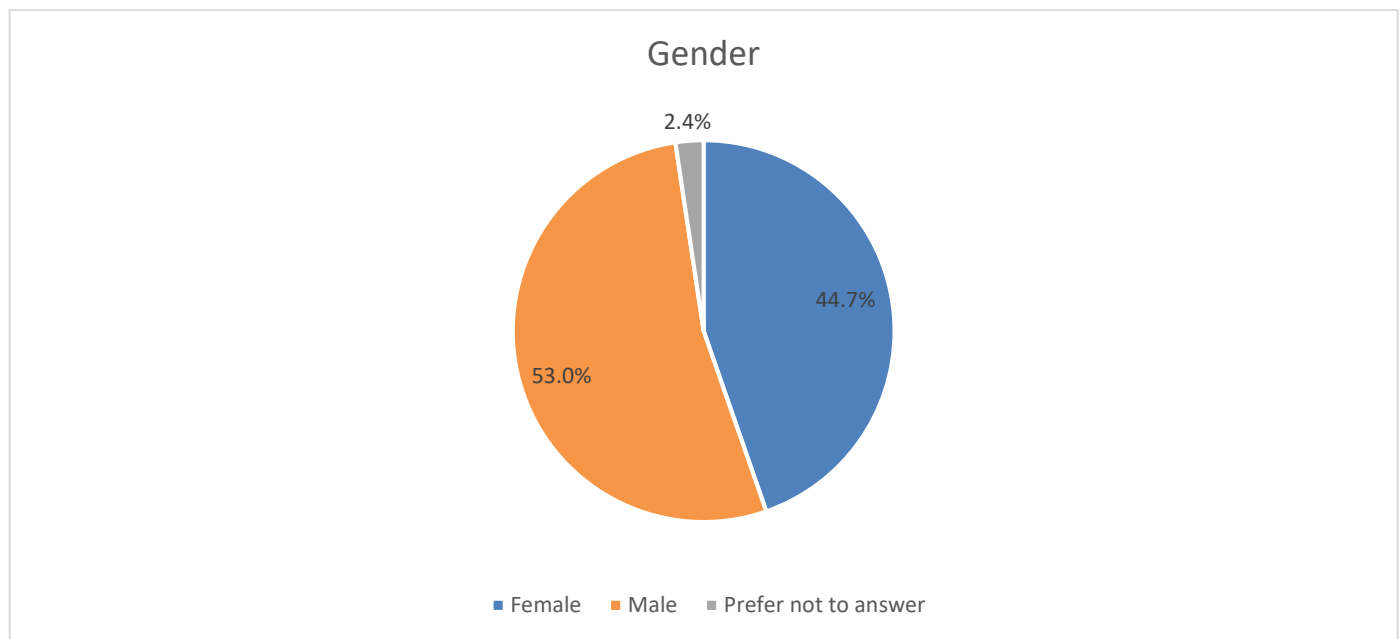
## FINDINGS

A total of 2,476 individuals responded to the 2020 Public Opinion Survey. An analysis of their responses and the findings are provided below. Percentages for each question are only calculated for respondents who answered that particular question. Respondents who did not answer the question (No Response) were not included in the following percentages. Percentages may not equal 100 due to statistical rounding.

### Respondent Characteristics

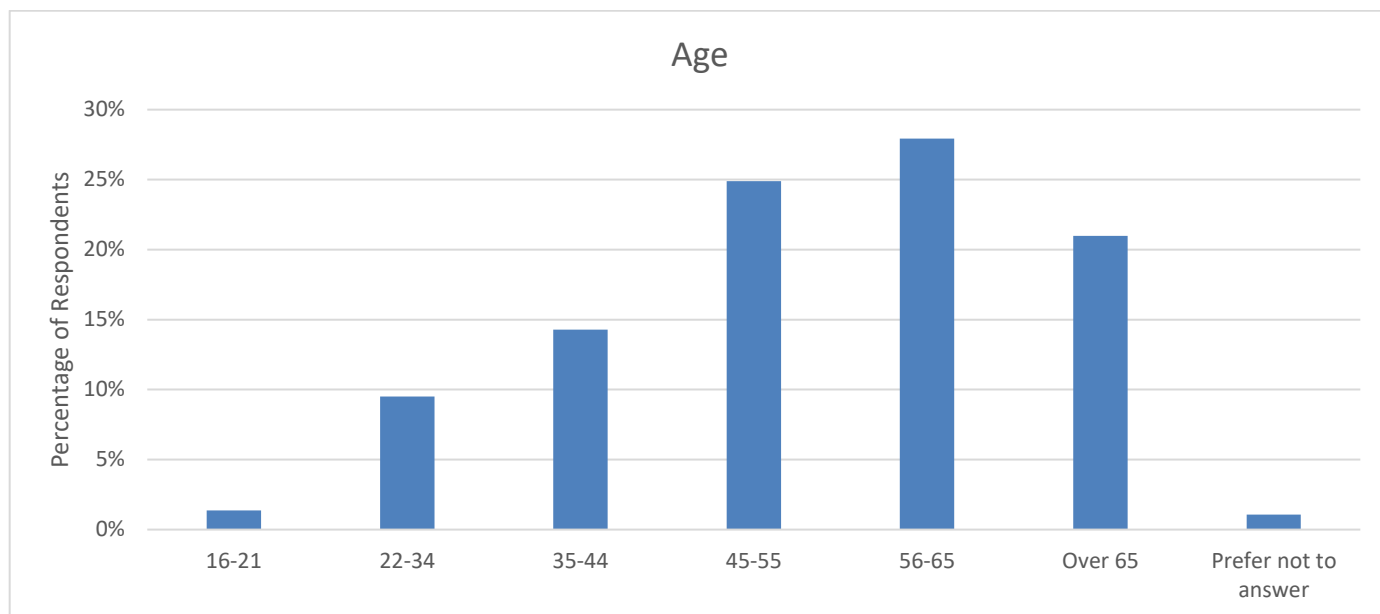
#### What is your gender?

Gender	Frequency	Percent
Male	1,050	53.0
Female	886	44.7
Prefer not to answer	47	2.4
No response	493	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



#### What is your age?

Age	Frequency	Percent
16 to 21	27	1.4
22 to 34	189	9.5
35 to 44	284	14.3
45 to 55	495	24.9
56 to 65	555	27.9
66 and Older	417	21.0
Prefer not to answer	21	1.1
No response	488	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



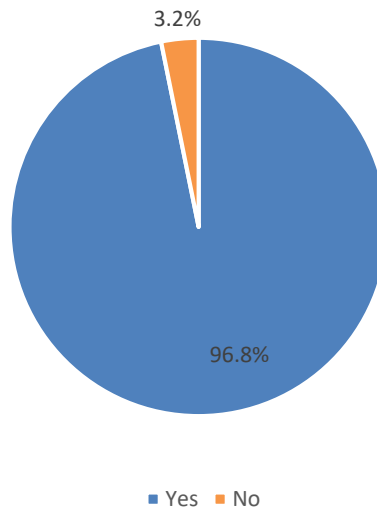
**What is your race?**

Race	Frequency	Percent
White	1,820	91.6
Black or African American	16	0.8
Hispanic	8	0.4
Multiracial	16	0.8
American Indian or Alaska Native	15	0.8
Asian	5	0.3
Native Hawaiian or Other Pacific Islander	1	0.1
Prefer not to answer	107	5.4
No response	488	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>

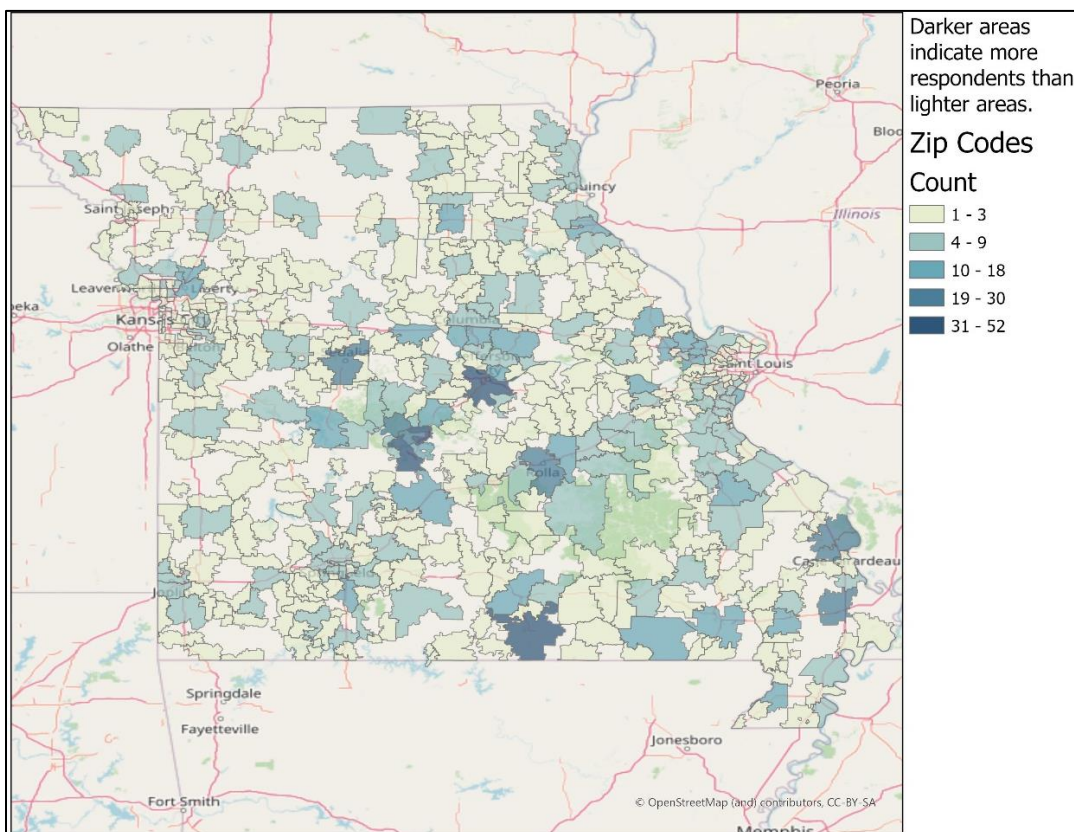
**Are you a resident of the state of Missouri?**

Missouri Residence	Frequency	Percent
Yes	1,944	96.8
No	64	3.2
No Response	468	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>

## Missouri Resident



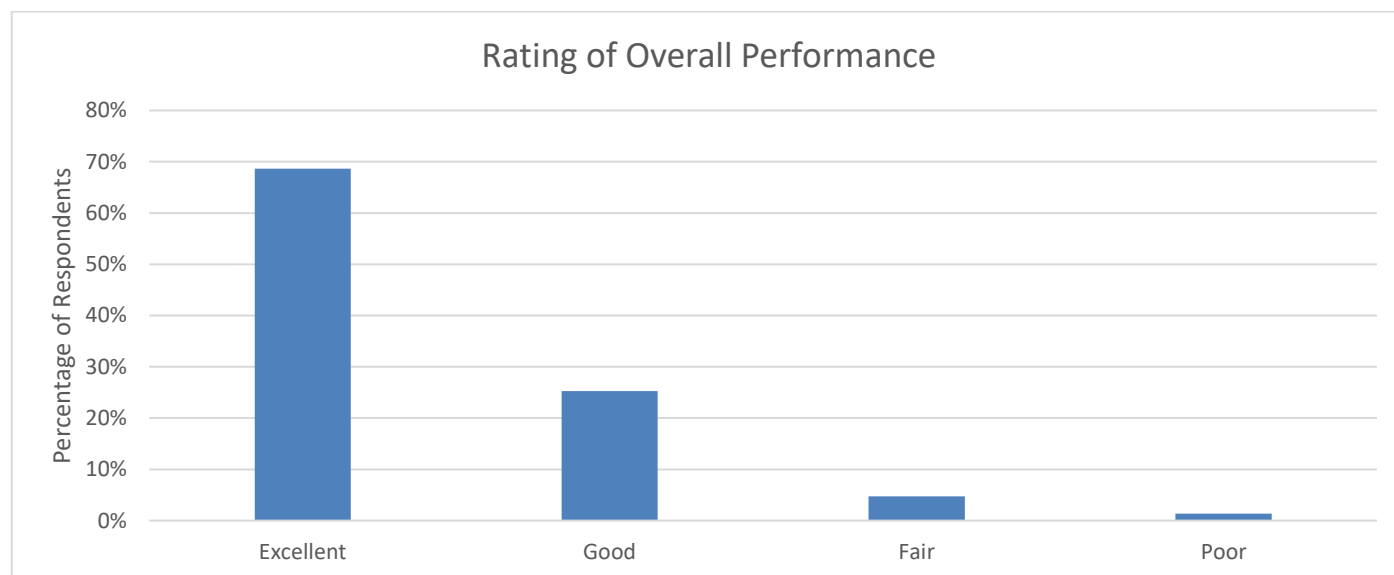
**Please enter your Zip Code** (Map displays distribution of only respondents who entered their zip code. 1,911 respondents answered with 565 no responses.)



## Evaluation of MSHP

### **How would you rate the overall performance of the Missouri State Highway Patrol (MSHP)?**

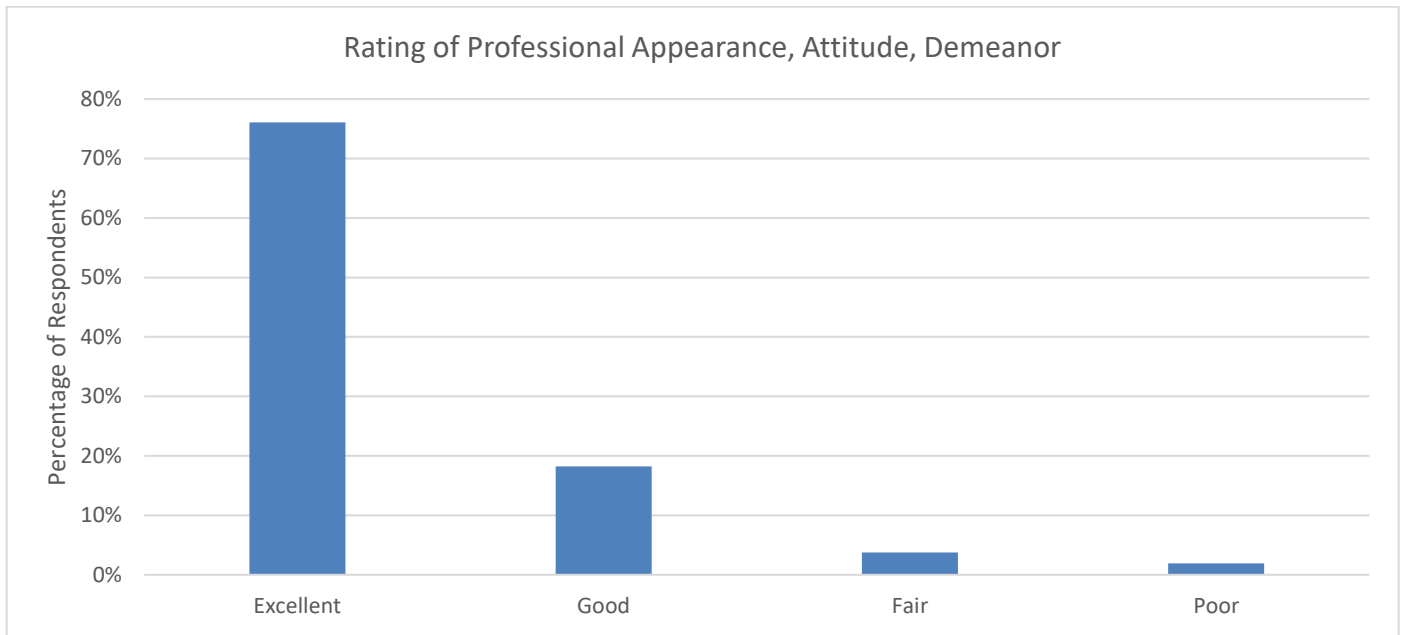
Overall Performance	Frequency	Percent
Excellent	1,690	68.6
Good	622	25.3
Fair	117	4.8
Poor	34	1.4
No response	13	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



### **How would you rate the professional appearance, attitude, and demeanor of the MSHP?**

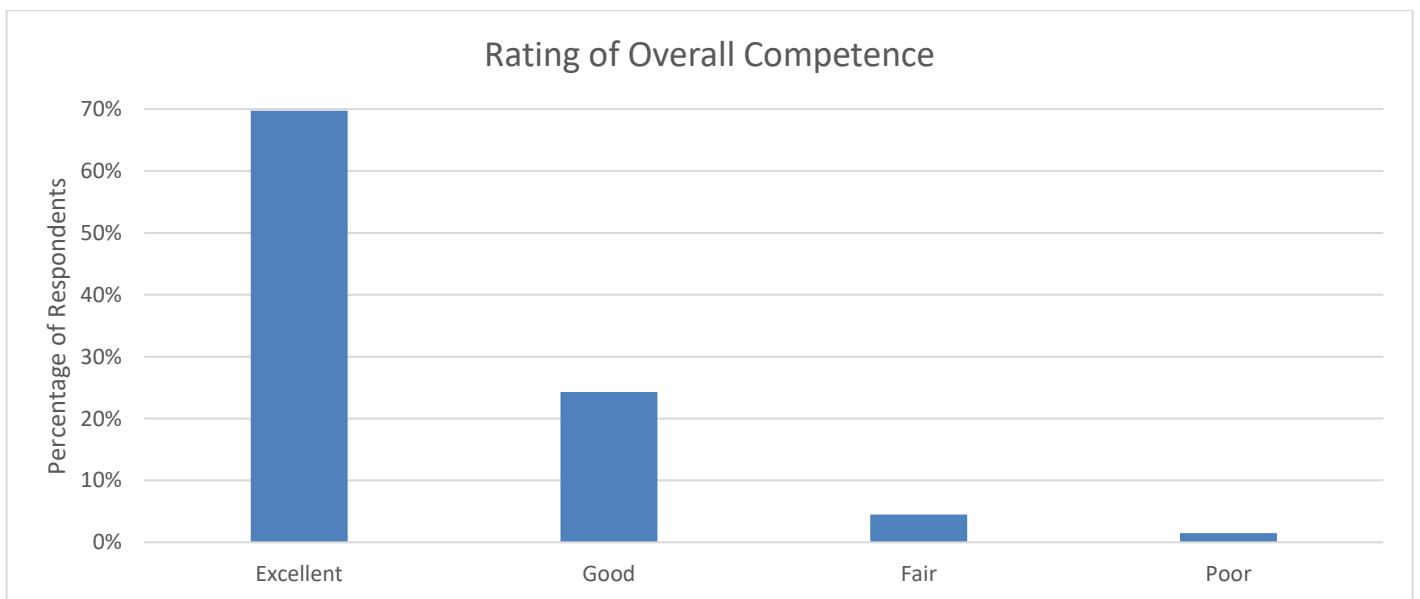
Professional Appearance, Attitude, Demeanor	Frequency	Percent
Excellent	1,872	76.1
Good	448	18.2
Fair	92	3.7
Poor	48	2.0
No response	16	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>





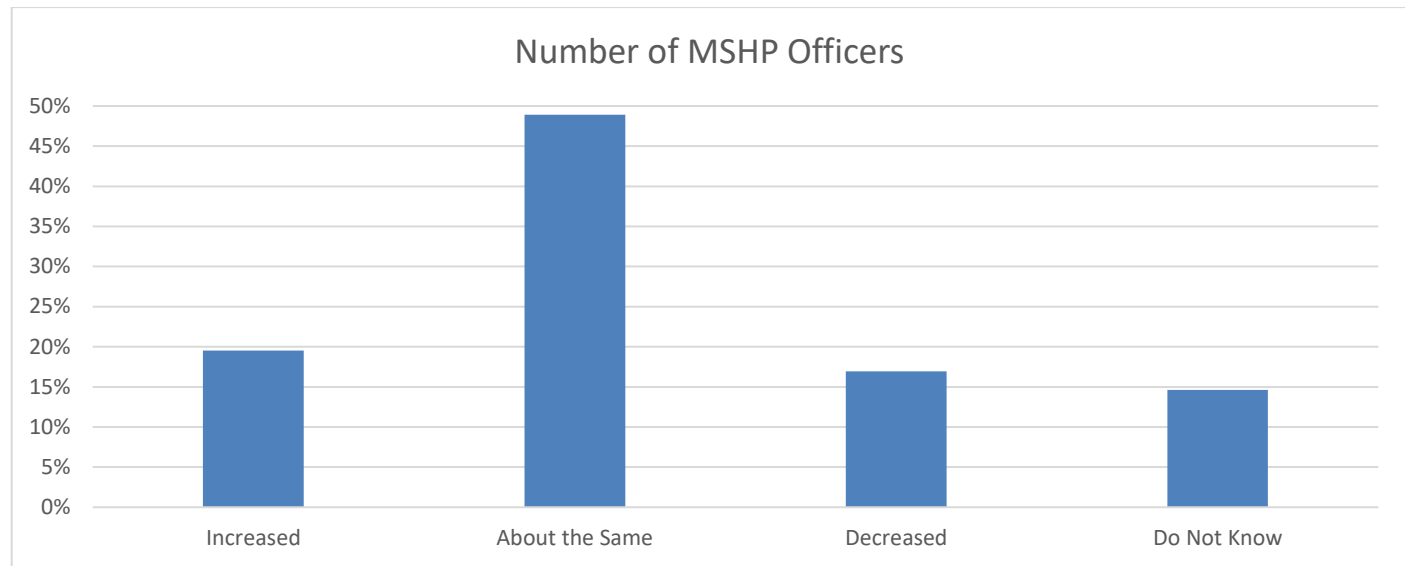
***From your experience, how would you rate the overall competence of MSHP employees?***

Competence of MSHP Employees	Frequency	Percent
Excellent	1,713	69.8
Good	597	24.3
Fair	110	4.5
Poor	36	1.5
No response	20	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



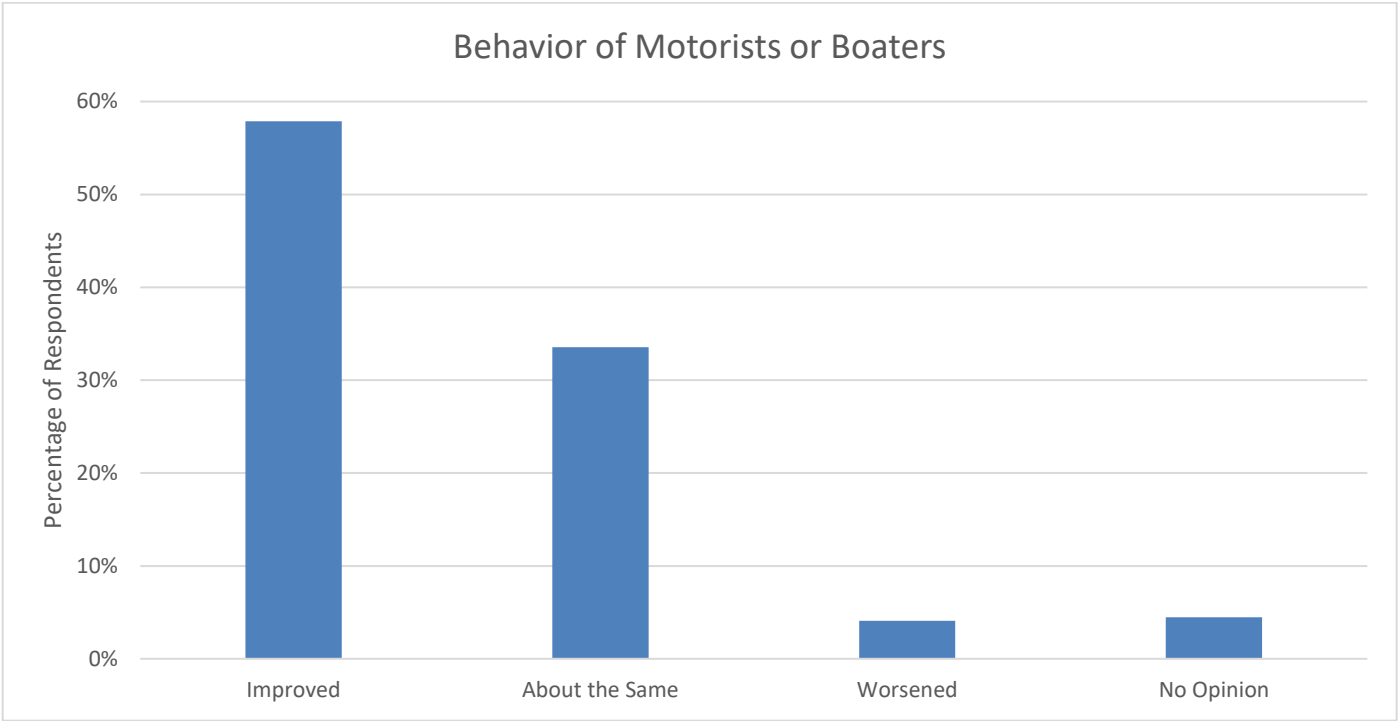
**Compared to three years ago, how do you think the number of MSHP officers on the roadway or waterway has changed?**

MSHP Officers on Roadway/Waterway	Frequency	Percent
Increased	459	19.5
About the same	1,150	48.9
Decreased	398	16.9
Do not know	344	14.6
No response	125	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



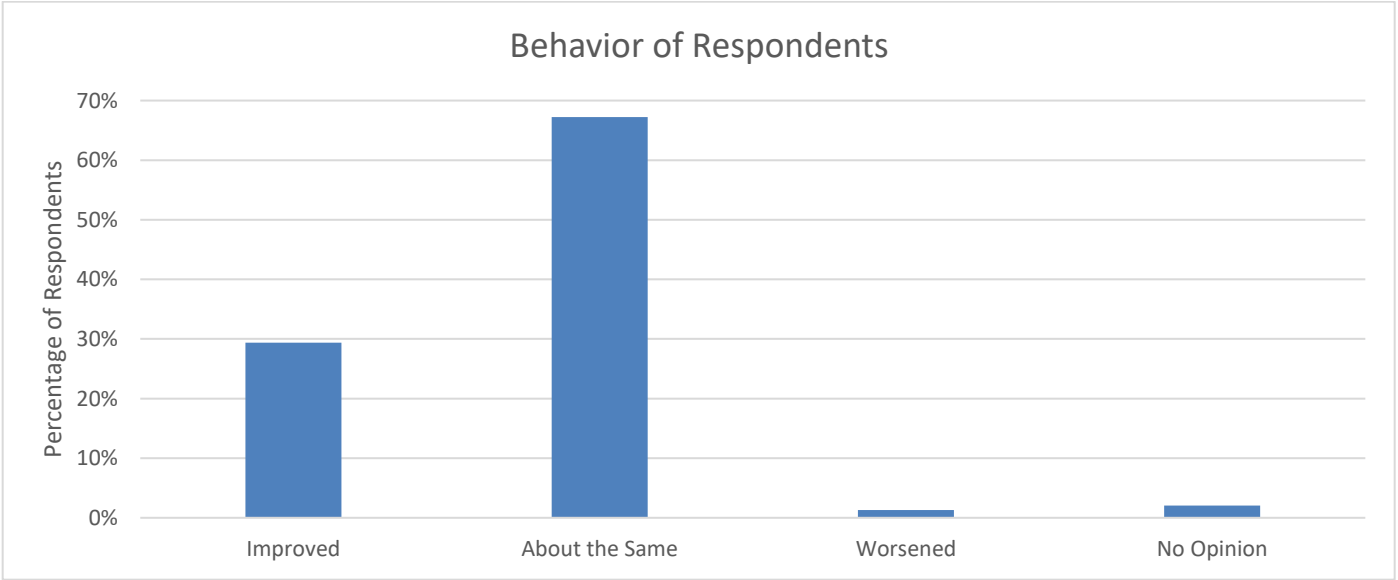
**When you see a MSHP officer on the roadway or waterway, how is the behavior of other motorists or boaters affected?**

Behavior of Other Drivers	Frequency	Percent
Improved	1,358	57.9
About the same	787	33.6
Worsened	96	4.1
No opinion	105	4.5
No response	130	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



**When you see a MSHP officer on the roadway or waterway, how is your behavior affected?**

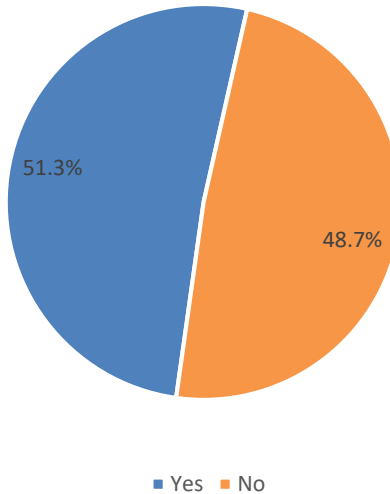
Behavior of Respondents	Frequency	Percent
Improved	691	29.4
About the same	1,580	67.2
Worsened	31	1.3
No opinion	48	2.0
No response	126	--
Total	2,476	100.0



**Have you had direct contact with the MSHP within the past three years?**

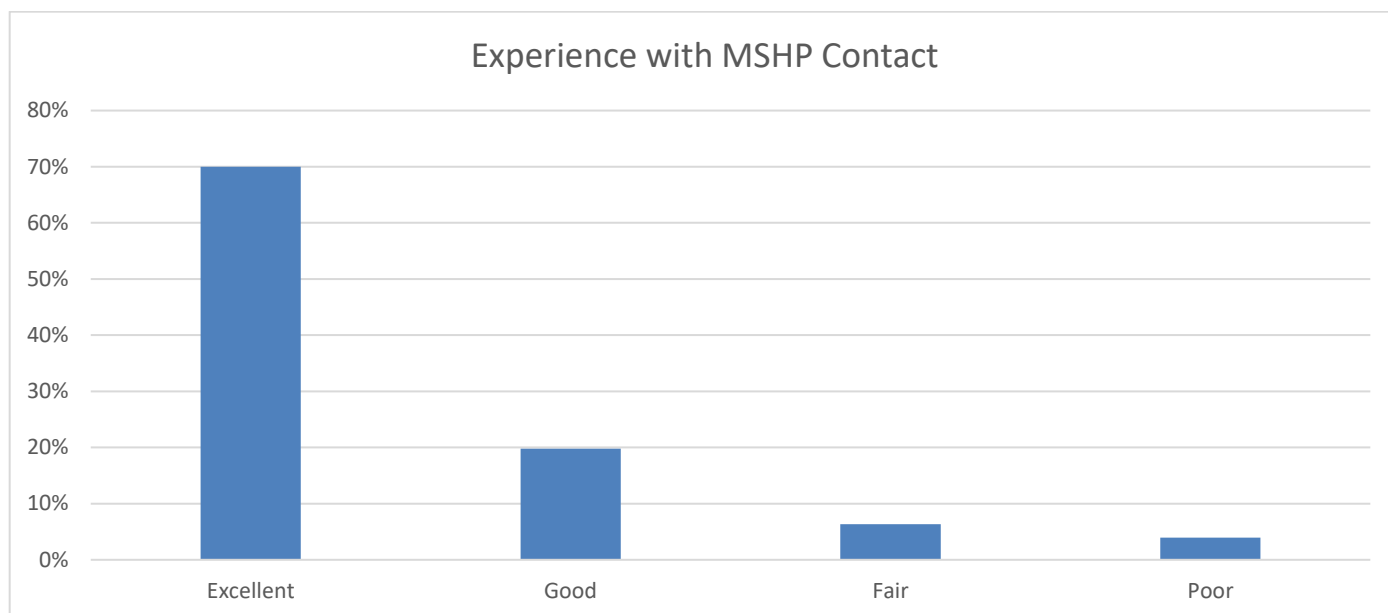
Direct Contact with MSHP	Frequency	Percent
Yes	1,213	51.3
No	1,151	48.7
No response	112	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>

Direct MSHP Contact in the Past 3 Years



**If yes, how would you describe your experience?**

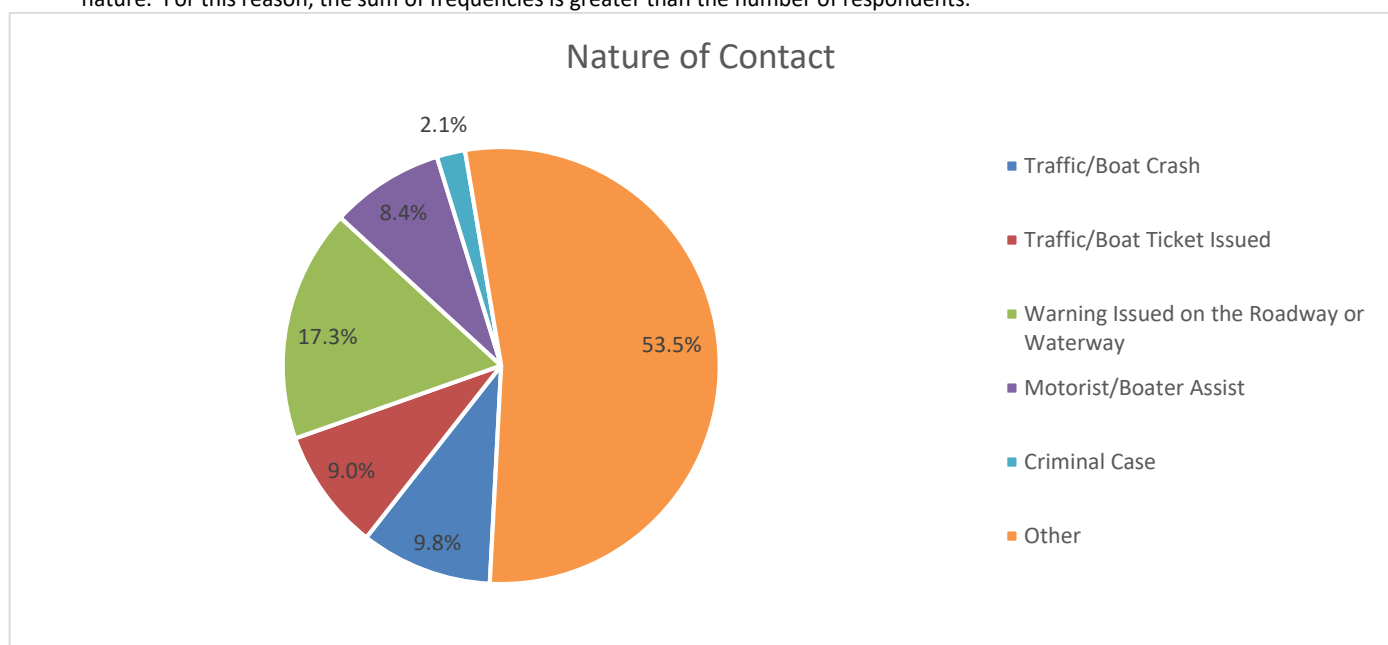
Experience with MSHP	Frequency	Percent
Excellent	839	70.0
Good	237	19.8
Fair	76	6.3
Poor	47	3.9
No response	1,277	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



**If yes, please indicate the nature of the contact. Check all that apply.**

Nature of Contact	Frequency	Percent
Traffic/Boat crash	130	9.8
Traffic/Boat ticket issued	120	9.0
Warning issued on the roadway or waterway	230	17.3
Motorist/Boater assist	112	8.4
Criminal case	28	2.1
Other	713	53.5
No response	1,284	--
<b>Total*</b>	<b>2,617</b>	<b>100.0</b>

**\*Note:** Respondents who answered yes and indicated they had direct contact with the MSHP could choose more than one type of contact nature. For this reason, the sum of frequencies is greater than the number of respondents.



## MSHP Enforcement Activities and Other Duties

***Please indicate how important you feel the following law enforcement activities provided by the MSHP.***

Law Enforcement Activities	Frequency	Row Percent				
		Not Important	Slightly Important	Moderately Important	Important	Very Important
Traffic Crash	2,229	0.4	1.3	4.3	23.2	70.7
Enforcing Criminal Law	2,226	0.6	1.3	3.2	14.7	80.1
Response to Natural Disasters	2,225	1.4	2.7	10.6	26.7	58.6
Enforcing Commercial Motor Vehicle Law and Conducting Inspections	2,229	1.9	4.6	10.9	26.4	56.1
Law Enforcement Activities	Frequency	Row Percent				
		Not Important	Slightly Important	Moderately Important	Important	Very Important
Providing Services to Motorists in Need of Assistance	2,228	0.8	1.6	8.3	25.9	63.4
Developing Counterterrorism Intelligence	2,229	3.9	4.9	13.2	23.4	54.6
Detecting and Deterring the Flow of Illegal Drugs	2,230	1.9	1.9	5.7	17.2	73.3
Providing Examinations for Driver Licenses	2,228	4.4	7.9	18.7	31.7	37.3
Administering the Motor Vehicle Inspection Program	2,224	9.7	11.7	23.2	25.5	29.9
Conducting School Bus Equipment Safety Inspections	2,225	2.3	4.2	11.3	24.2	57.9
Criminal Lab Forensic Inspections	2,228	1.8	2.0	7.5	23.8	64.9
Boat Safety and Enforcement	2,225	2.2	4.2	12.6	25.8	55.2

***Please indicate how well you think the MSHP is addressing the following law enforcement activities.***

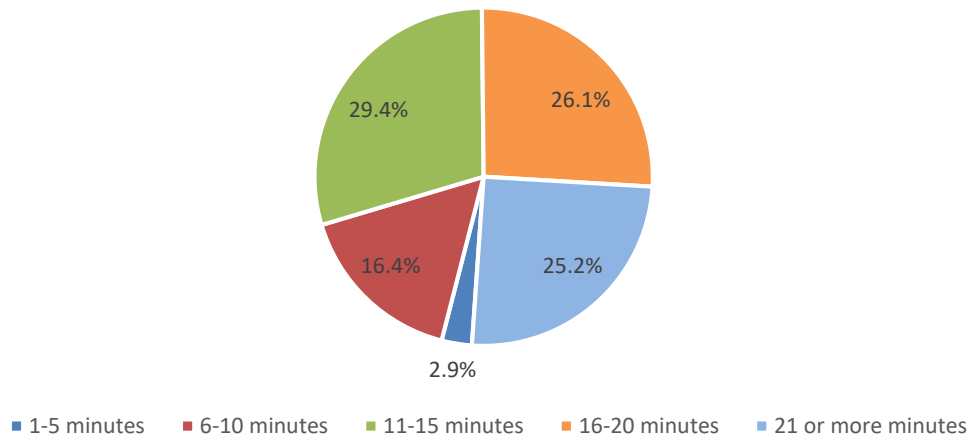
Law Enforcement Activities	Frequency	Row Percent				
		Very Poor	Below Average	Average	Above Average	Excellent
Traffic Crash	2,073	0.3	0.3	14.6	29.0	55.6
Enforcing Criminal Law	2,070	1.1	2.8	17.7	31.8	45.5
Response to Natural Disasters	2,057	0.8	1.0	23.2	27.8	47.2
Enforcing Commercial Motor Vehicle Law and Conducting Inspections	2,062	1.4	2.4	24.9	29.7	41.6
Providing Services to Motorists in Need of Assistance	2,072	1.3	2.5	18.1	26.0	52.2

Developing Counterterrorism Intelligence	2,034	2.0	2.9	31.7	26.8	36.6
Detecting and Deterring the Flow of Illegal Drugs	2,056	2.4	3.9	23.1	29.8	40.8
Providing Examinations for Driver Licenses	2,052	1.1	1.6	29	27.1	41.2
Administering the Motor Vehicle Inspection Program	2,045	1.8	2.2	31.9	26.5	37.8
Law Enforcement Activities	Frequency	Row Percent				
		Very Poor	Below Average	Average	Above Average	Excellent
Conducting School Bus Equipment Safety Inspections	2,046	0.8	1.2	25.2	26.6	46.2
Criminal Lab Forensic Inspections	2,048	1.3	2.2	25.3	28.5	42.8
Boat Safety and Enforcement	2,055	1.9	3.6	25.4	29.2	39.8

**If you, or a family member were involved in a traffic crash with property damage only, how much time would you expect to pass before a trooper called to the scene arrives to help you?**

	Frequency	Percent
1-5 minutes	59	2.9
6-10 minutes	334	16.4
11-15 minutes	600	29.4
16-20 minutes	532	26.1
21 or more minutes	513	25.2
No response	438	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>

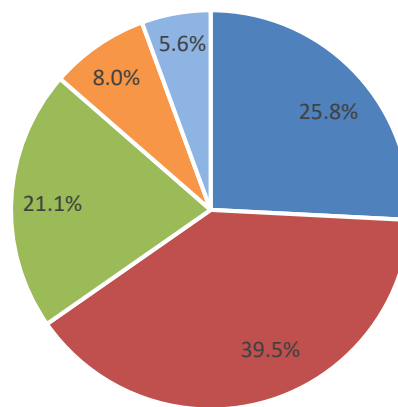
Property Damage Crash Response Expectations



**If you, or a family member were involved in a fatal or injury traffic crash, how much time would you expect to pass before a trooper called to the scene arrives to help you?**

	Frequency	Percent
1-5 minutes	526	25.8
6-10 minutes	805	39.5
11-15 minutes	430	21.1
16-20 minutes	163	8.0
21 or more minutes	114	5.6
No response	438	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>

Fatal or Injury Crash Response Expectations



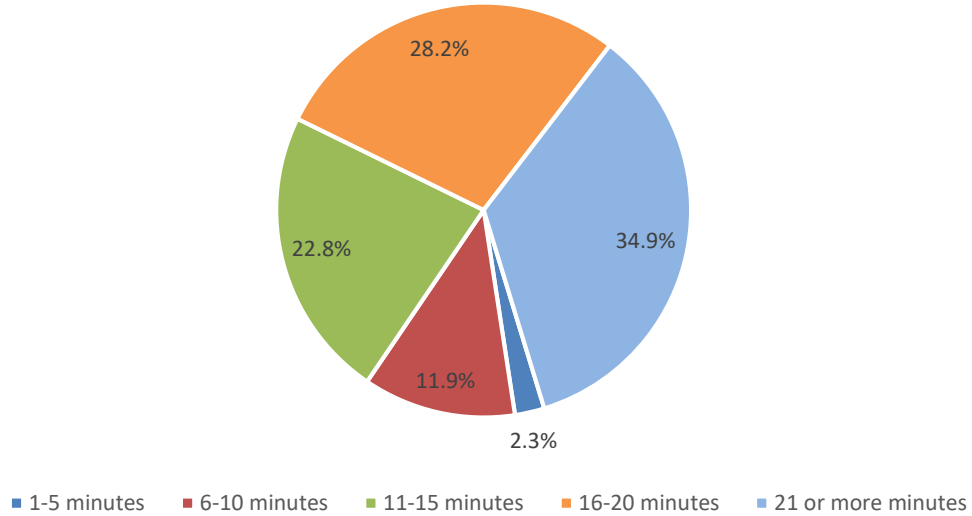
■ 1-5 minutes ■ 6-10 minutes ■ 11-15 minutes ■ 16-20 minutes ■ 21 or more minutes

**If you, or a family member, were stranded along an interstate/U.S. highway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?**

	Frequency	Percent
1-5 minutes	47	2.3
6-10 minutes	243	11.9
11-15 minutes	464	22.8
16-20 minutes	574	28.2
21 or more minutes	711	34.9
No response	437	--
<b>Total*</b>	<b>2,476</b>	<b>100.0</b>



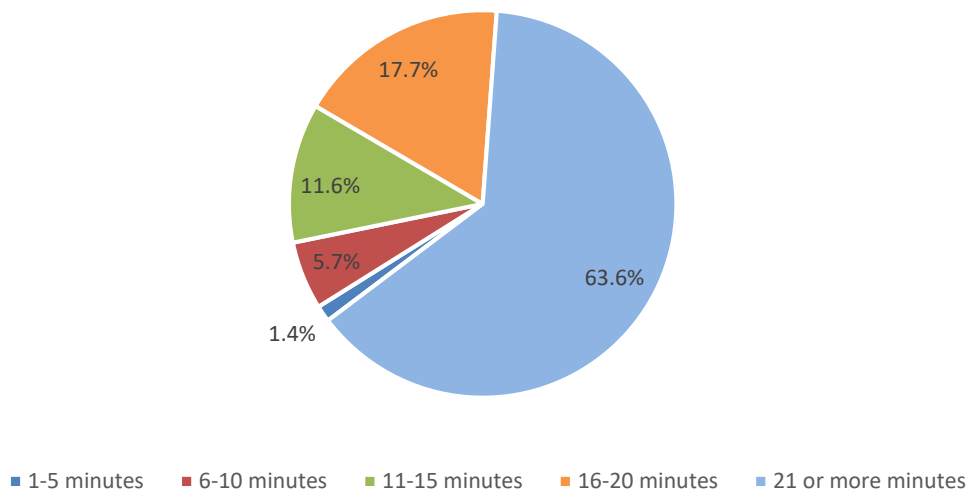
### Stranded On Interstate/U.S. Highway Response Expectations



**If you, or a family member, were stranded along a non-interstate/U.S. highway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?**

	Frequency	Percent
1-5 minutes	28	1.4
6-10 minutes	116	5.7
11-15 minutes	237	11.6
16-20 minutes	361	17.7
21 or more minutes	1294	63.6
No response	440	--
<b>Total*</b>	<b>2,476</b>	<b>100.0</b>

### Stranded on Non-Interstate/U.S. Highway Response Expectations



## Victimization

**How much of a worry or concern are the following to you?**

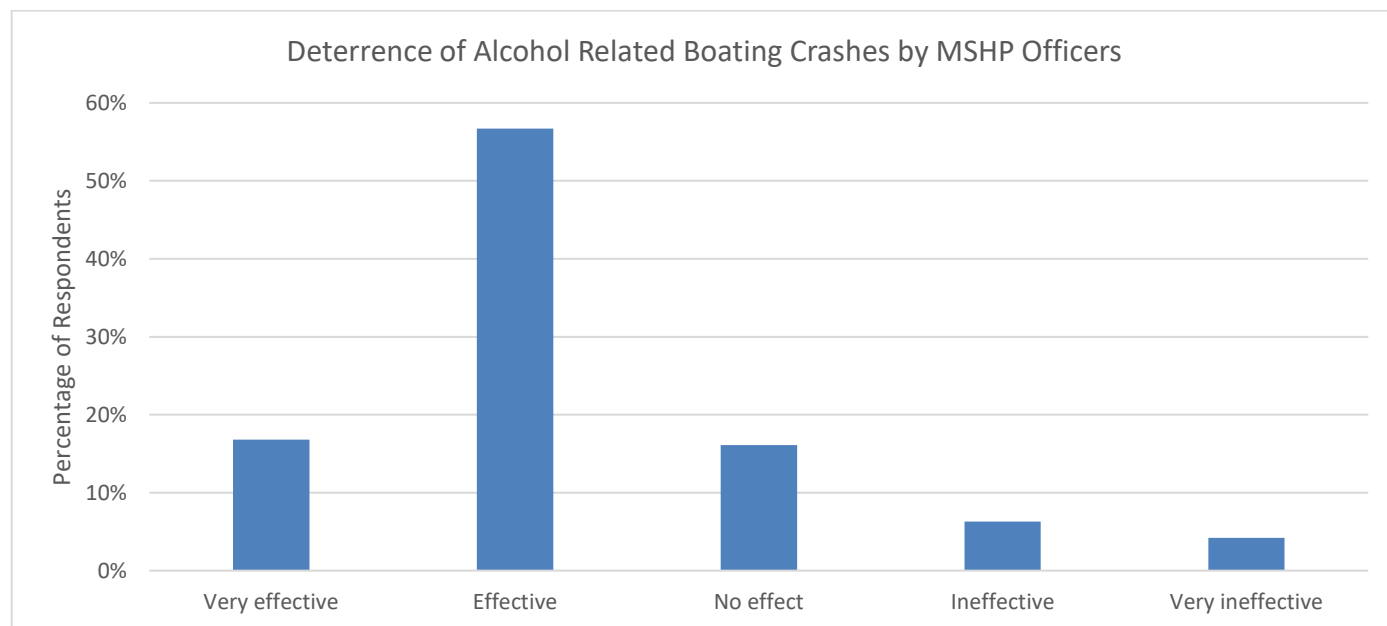
Types of Victimization	Frequency	Row Percent		
		Not at all Worried	Somewhat Worried	Very Worried
Being involved in a traffic accident while traveling on Missouri roadways	2,041	29.3	58.3	12.4
Being a victim of crime while traveling or stopped along Missouri roadways	2,036	35.1	52.3	12.6
If you reside in Missouri, being a victim of crime while in your home or neighborhood*	2,040	35.2	53.1	10.1
Being a victim of an act of terrorism in Missouri	2,038	51.9	42.3	5.8

\*1.6% of the respondents answered “not applicable” because they did not live in Missouri.

## Public Safety Issues

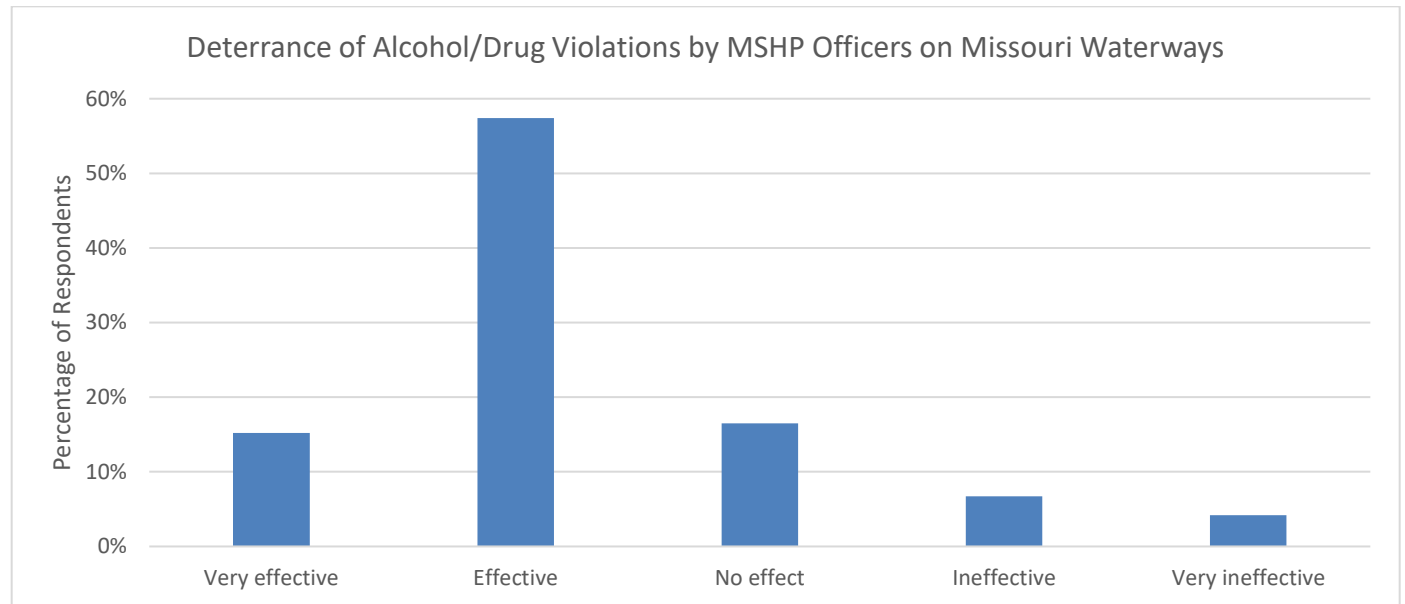
**How effective do you believe MSHP officers are at deterring alcohol related boating crashes?**

	Frequency	Percent
Very effective	335	16.8
Effective	1,130	56.7
No effect	320	16.1
Ineffective	125	6.3
Very ineffective	84	4.2
No response	482	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



**How effective do you believe MSHP officers are at deterring alcohol and drug violations on Missouri waterways?**

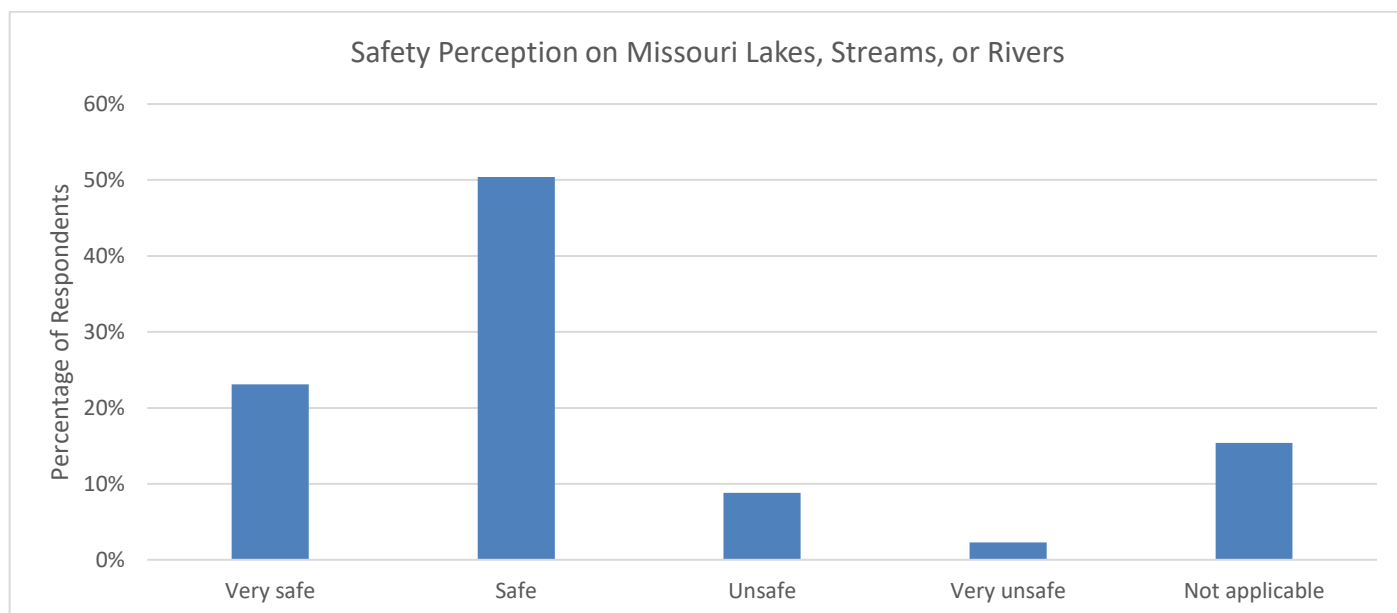
	Frequency	Percent
Very effective	302	15.2
Effective	1,143	57.4
No effect	329	16.5
Ineffective	133	6.7
Very ineffective	83	4.2
No response	486	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



**How safe do you feel on Missouri lakes, streams, or rivers?**

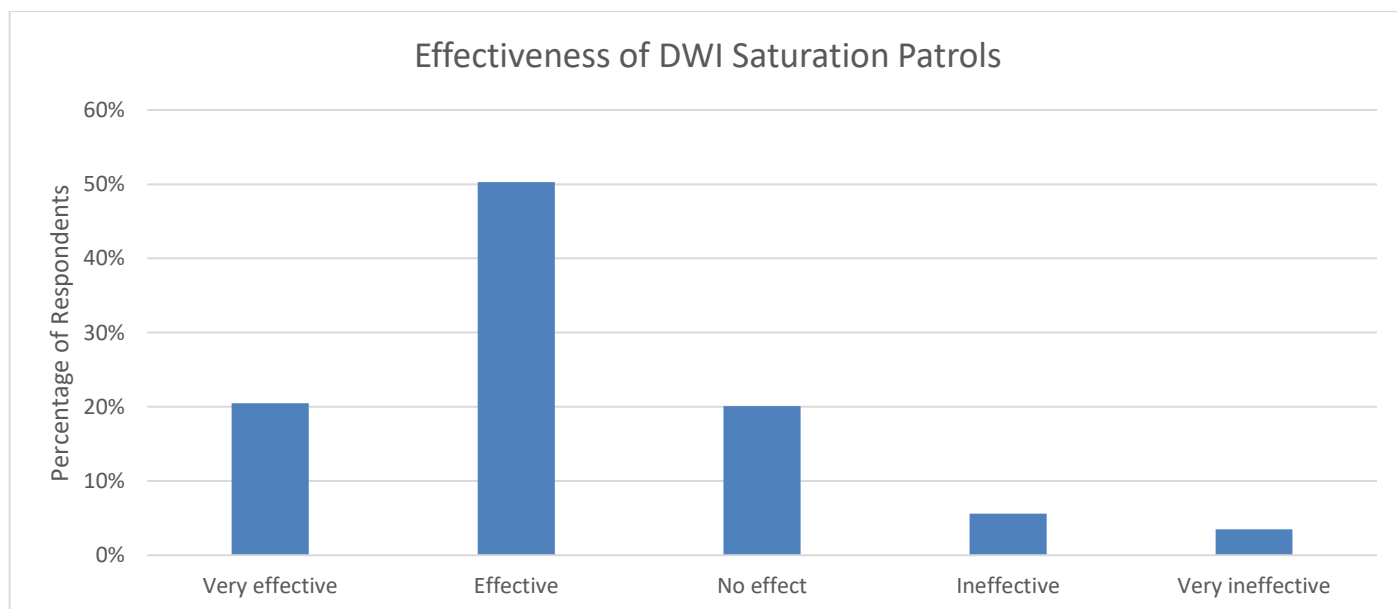
	Frequency	Percent
Very safe	465	23.1
Safe	1,013	50.4
Unsafe	176	8.8
Very unsafe	47	2.3
Not applicable*	309	15.4
No response	466	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>

\*Some respondents indicated they did not participate in activities on Missouri waterways



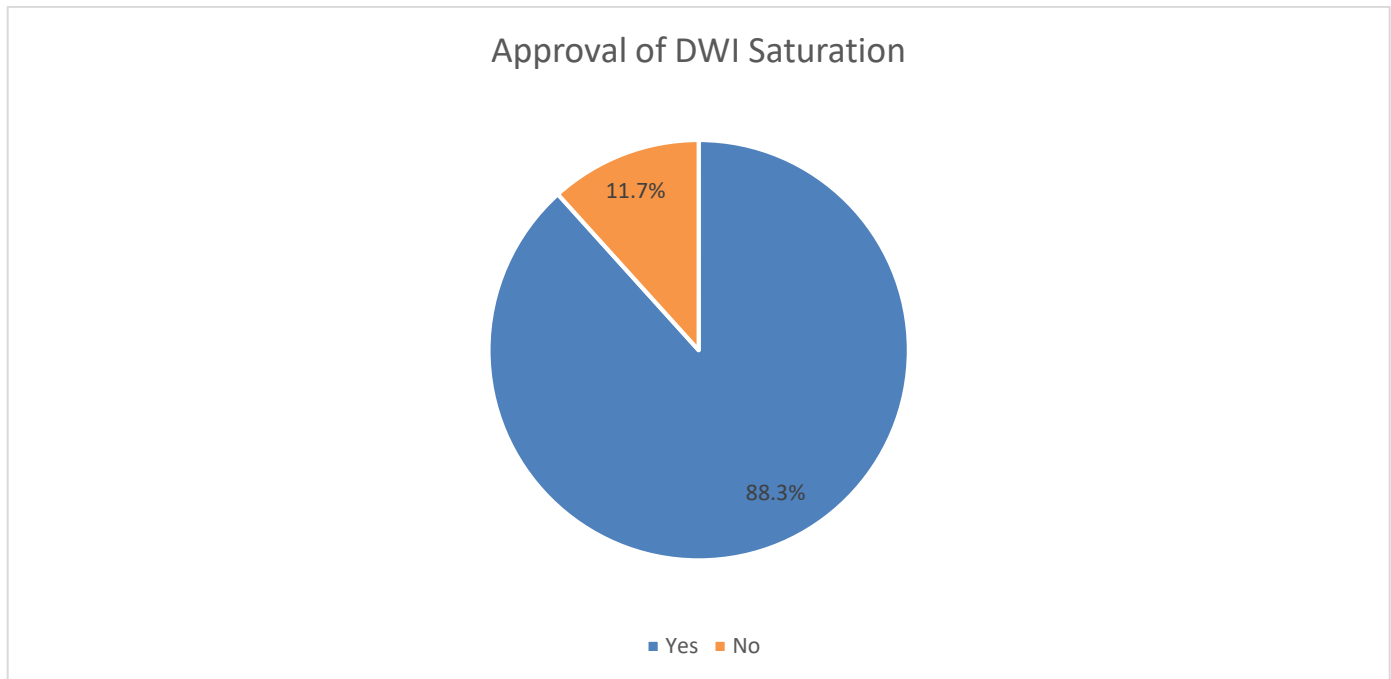
**How effective do you believe DWI saturation patrols are at deterring people from drinking and driving?**

	Frequency	Percent
Very effective	411	20.5
Effective	1,007	50.3
No effect	402	20.1
Ineffective	113	5.6
Very ineffective	70	3.5
No response	473	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



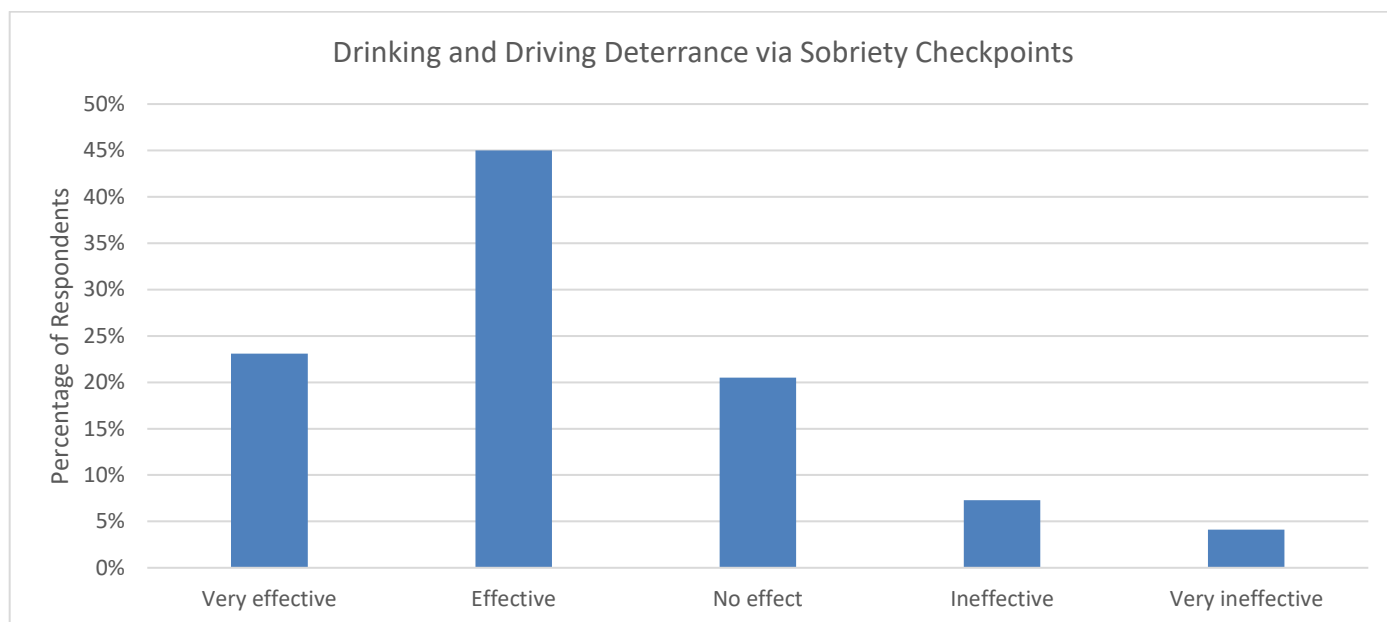
**Do you approve of DWI saturation patrols being used as a tool to detect and remove intoxicated drivers from Missouri roadways?**

	Frequency	Percent
Yes	1,768	88.3
No	234	11.7
No Response	474	--
<b>Total</b>	<b>2,476</b>	<b>100.0%</b>



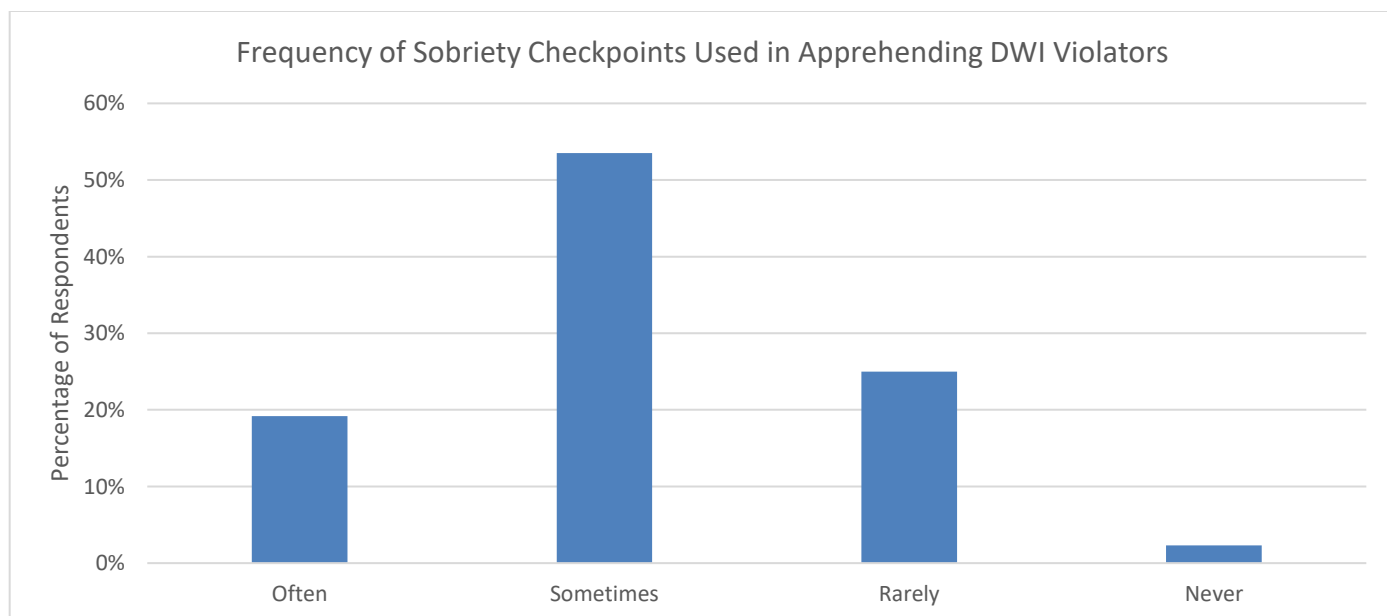
**How effective do you believe sobriety checkpoints are at deterring people from drinking and driving?**

	Frequency	Percent
Very effective	460	23.1
Effective	897	45.0
No effect	409	20.5
Ineffective	146	7.3
Very ineffective	82	4.1
No response	482	--
<b>Total</b>	<b>2,476</b>	<b>100.0</b>



***How often do you believe sobriety checkpoints are used to apprehend driving while intoxicated violators?***

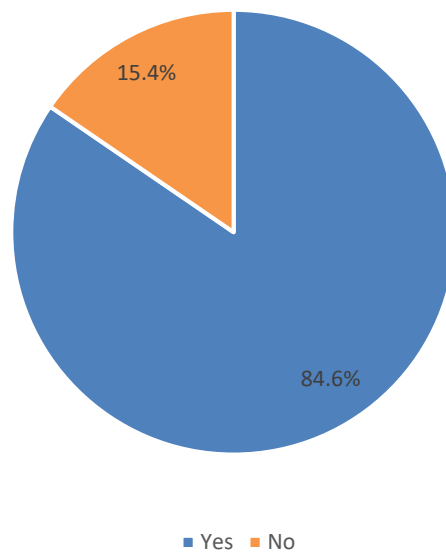
	Frequency	Percent
Often	382	19.2
Sometimes	1,068	53.5
Rarely	499	25.0
Never	46	2.3
No response	481	--
<b>Total</b>	<b>2,476</b>	<b>100.0%</b>



**Do you approve of sobriety checkpoints being used as a tool to detect and remove intoxicated drivers from Missouri roadways?**

	Frequency	Percent
Yes	1,686	84.6
No	308	15.5
No Response	482	--
<b>Total</b>	<b>2,476</b>	<b>100.0%</b>

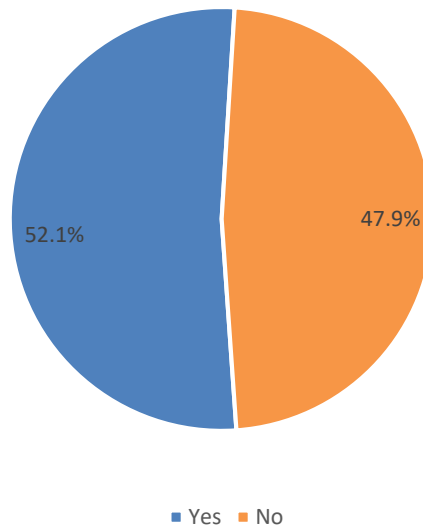
Approval of Sobriety Checkpoints



**Have you ever been stopped at a sobriety checkpoint?**

	Frequency	Percent
Yes	1,046	52.1
No	962	47.9
No Response	468	--
<b>Total</b>	<b>2,476</b>	<b>100.0%</b>

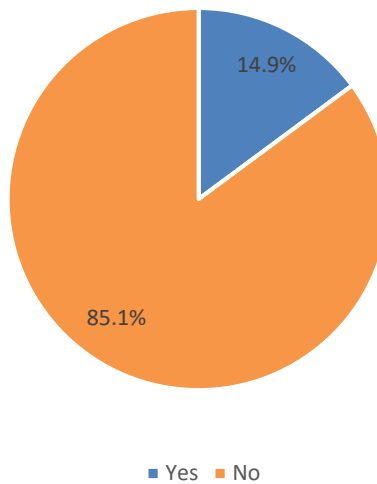
### Stopped at a Sobriety Checkpoint



### **If yes, did the sobriety checkpoint cause a significant delay for you?**

	Frequency	Percent
Yes	155	14.9
No	888	85.1
No Response	1,433	--
Total	2,476	100.0%

### Significant Delay Due to Sobriety Checkpoint





## Comparing the 2020 and 2017 Public Opinion Surveys

As stated previously, the 2020 and 2017 Public Opinion Surveys followed the same methodology and used the same questions. Due to the similar nature of questions, trends from both surveys could be compared. However, major differences in responses between the 2020 and 2017 public opinion surveys should be taken cautiously for two reasons. First, it was not possible to identify respondents who answered the survey in both 2020 and 2017. Second, the distribution of respondents is not a representative sample of Missouri's population. Thus, it is not possible to determine if the respondent's attitudes changed over time or if the surveys just sampled two different population samples. A major difference between the two surveys was the number of respondents. The 2,476 respondents in 2020 is a 36.6% increase from the 1,812 respondents in 2017. The proportion of female respondents increased slightly with 44.7% in 2020 compared to 39.5% in 2017. The breakdown of respondents by age also differed slightly in 2020. In the 2017 survey the age grouping with the largest proportion of respondents was 45 to 55 years old. In 2020, this proportion changed to 56 to 65 years old. Even with the increases in respondents, the overall attitudes of respondents toward the Missouri State Highway Patrol were overall positive in both surveys. Both the 2020 and 2017 surveys asked respondents to rate the overall performance of the MSHP. Of the respondents who answered this question 93.9% rated the MSHP as either excellent or good in 2020 compared to 91.2% in 2017. Conversely, 4.8% and 1.4% of respondents rated the MSHP as either fair or poor in 2020 respectively compared to 6.4% and 2.4% in 2017. Again, both surveys asked respondents to rate the professional appearance, attitude, and demeanor of MSHP personnel. In 2020, approximately 94.3% rated MSHP personnel as either excellent or good compared to 92.7% in 2017. Furthermore, both surveys asked respondents to rate the overall competence of MSHP employees. Approximately 94.1% of respondents rated MSHP competence as either excellent or good in 2020 compared to 92.8% in 2017. New to the 2020 public opinion survey was the inclusion of questions concerning DWI saturation patrols. Respondents answered with favorable attitudes toward DWI saturation patrols and their usage in stopping drinking and driving violators.

## APPENDIX A: 2020 Missouri Public Opinion Survey Questionnaire

### 2020 Public Opinion Survey

**Thank you for taking time to read and complete this survey. Your completed survey will impact the way we serve you in the future.**

- 1.) How would you rate the overall performance of the Missouri State Highway Patrol (MSHP)?
  - ☐ Excellent
  - ☐ Good
  - ☐ Fair
  - ☐ Poor
- 2.) How would you rate the professional appearance, attitude, and demeanor of the MSHP?
  - ☐ Excellent
  - ☐ Good
  - ☐ Fair
  - ☐ Poor
- 3.) From your experience, how would you rate the overall competence of MSHP employees?
  - ☐ Excellent
  - ☐ Good
  - ☐ Fair
  - ☐ Poor
- 4.) Compared to three years ago, how do you think the number of MSHP officers on the roadway or waterway has changed?
  - ☐ Increased
  - ☐ About the Same
  - ☐ Decreased
  - ☐ Do Not Know
- 5.) When you see a MSHP officer on the roadway or waterway, how is the behavior of other motorists or boaters affected?
  - ☐ Improved
  - ☐ About the Same
  - ☐ Worsened
  - ☐ No Opinion
- 6.) When you see a MSHP officer on the roadway or waterway, how is your behavior affected?
  - ☐ Improved
  - ☐ About the Same
  - ☐ Worsened
  - ☐ No Opinion
- 7.) Have you had direct contact with the MSHP within the past three years?
  - ☐ Yes
  - ☐ No)
- 8.) If "Yes," how would you describe your experience?
  - ☐ Excellent
  - ☐ Good
  - ☐ Fair
  - ☐ Poor

9.) If "Yes," please indicate the nature of the contact? Check all that apply.

- ☐ Traffic/Boat Crash
- ☐ Traffic/Boat Ticket Issued
- ☐ Warning Issued on the Roadway or Waterway
- ☐ Motorist/Boater Assist
- ☐ Criminal Case
- ☐ Other

10.) In the first column, please indicate how important you feel the following law enforcement activities provided by the MSHP are with "1" being not at all important and "5" being very important. Then indicate how well you think the MSHP is conducting the enforcement activities by circling the appropriate number in the second column with "1" being very poor and "5" being excellent.

	SERIOUSNESS OF PROBLEM		MSHP EFFORT ON PROBLEM	
	Not at all Important	Very Important	Very Poor	Excellent
a. Traffic Crash Investigation	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
b. Enforcing Criminal Laws	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
c. Response to Natural Disasters	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
d. Enforcing Commercial Motor Vehicle Laws and Conducting Inspections	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
e. Providing Services to Motorists in Need of Assistance	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
f. Developing Counterterrorism Intelligence	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
g. Detecting and Deterring the Flow of Illegal Drugs	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
h. Providing Examinations for Driver Licenses	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
i. Administering the Motor Vehicle Inspection Program	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
j. Conducting School Bus Equipment Safety Inspections	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
k. Criminal Lab Forensic Examinations	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	
l. Boat Safety and Enforcement	1 --- 2 --- 3 --- 4 --- 5		1 --- 2 --- 3 --- 4 --- 5	

11.) If you, or a family member, were involved in a traffic crash with property damage only, how much time would you expect to pass before a trooper called to the scene arrives to help you?

- ☐ 1-5 minutes
- ☐ 6-10 minutes
- ☐ 11-15 minutes
- ☐ 16-20 minutes
- ☐ 21 or more minutes

12.) If you, or a family member, were involved in a fatal or injury traffic crash, how much time would you expect to pass before a trooper called to the scene arrives to help you?

- ☐ 1-5 minutes
- ☐ 6-10 minutes
- ☐ 11-15 minutes
- ☐ 16-20 minutes
- ☐ 21 or more minutes

- 13.) If you, or a family member, were stranded along an interstate/U.S. highway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?
- ☐ 1-5 minutes
  - ☐ 6-10 minutes
  - ☐ 11-15 minutes
  - ☐ 16-20 minutes
  - ☐ 21 or more minutes
- 14.) If you, or a family member, were stranded along a non-interstate/U.S. highway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?
- ☐ 1-5 minutes
  - ☐ 6-10 minutes
  - ☐ 11-15 minutes
  - ☐ 16-20 minutes
  - ☐ 21 or more minutes

**How much do you worry about the following?**

- 15.) Being involved in a traffic accident while traveling on Missouri roadways?
- ☐ Not at all worried
  - ☐ Somewhat worried
  - ☐ Very worried
- 16.) Being a victim of a crime while travelling or stopped along Missouri roadways?
- ☐ Not at all worried
  - ☐ Somewhat worried
  - ☐ Very worried
- 17.) If you reside in Missouri, being a victim of a crime while in your home or neighborhood?
- ☐ Not at all worried
  - ☐ Somewhat worried
  - ☐ Very worried
  - ☐ Not applicable (I do not live in Missouri)
- 18.) Being a victim of an act of terrorism in Missouri?
- ☐ Not at all worried
  - ☐ Somewhat worried
  - ☐ Very worried

**Please answer the following questions related to enforcement of boating laws and regulations:**

- 19.) How effective do you believe MSHP officers deter alcohol related boating crashes?
- ☐ Very effective
  - ☐ Effective
  - ☐ No effect
  - ☐ Ineffective
  - ☐ Very ineffective
- 20.) How effective do you believe MSHP officers deter alcohol and drug violations on Missouri waterways?
- ☐ Very effective
  - ☐ Effective
  - ☐ No effect
  - ☐ Ineffective
  - ☐ Very ineffective

21.) How safe do you feel on Missouri lakes, streams, or rivers?

- ☐ Very safe
- ☐ Safe
- ☐ Unsafe
- ☐ Very unsafe
- ☐ Not applicable (I do not participate in activities on Missouri waterways.)

**DWI saturation patrols are when officers are assigned to patrol an area specifically for detecting and arresting impaired drivers. Please answer the following questions related to DWI saturation patrols:**

22.) How effective do you believe DWI saturation patrols are at deterring people from drinking and driving?

- ☐ Very effective
- ☐ Effective
- ☐ No Effect
- ☐ Ineffective
- ☐ Very Ineffective

23.) Do you approve of DWI saturation patrols being used as a tool to detect and remove intoxicated drivers from Missouri roadways?

- ☐ Yes
- ☐ No

**Sobriety checkpoints are utilized by many law enforcement agencies as a method to deter persons from driving while intoxicated. Please answer the following questions related to sobriety checkpoints:**

24.) How effective do you believe sobriety checkpoints are at deterring people from drinking and driving?

- ☐ Very effective
- ☐ Effective
- ☐ No Effect
- ☐ Ineffective
- ☐ Very Ineffective

25.) How often do you believe sobriety checkpoints are used to apprehend driving while intoxicated violators?

- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

26.) Do you approve of sobriety checkpoints being used as a tool to detect and remove intoxicated drivers from Missouri roadways?

- ☐ Yes
- ☐ No

27.) Have you been stopped at a sobriety checkpoint?

- ☐ Yes
- ☐ No

28.) Did the sobriety checkpoint cause a significant delay for you?

- ☐ Yes
- ☐ No

**Please answer the following demographic questions. All responses are confidential and help us better understand statewide trends and populations**

29.) Are you a resident of the state of Missouri?

- ☐ Yes
- ☐ No (Skip to Question 30)

I. If "Yes," please provide your zip code \_\_\_\_\_

30.) What age group do you fall under?

- ☐ 16-21
- ☐ 22-34
- ☐ 35-44
- ☐ 45-55
- ☐ 56-65
- ☐ Over 65
- ☐ Prefer not to answer

31.) To which gender identity do you most identify?

- ☐ Female
- ☐ Male
- ☐ Prefer not to answer

32.) Which of the following groups would you say represents your race or ethnic background?

- ☐ Black or African American
- ☐ Asian
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ American Indian or Alaska Native
- ☐ Hispanic
- ☐ Multiracial
- ☐ White
- ☐ Prefer not to answer

33.) Please provide any comments you may wish to make about the Missouri State Highway Patrol, including recommendations or suggestions for improvements.